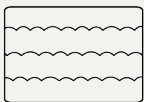


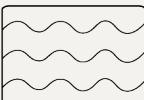
CUSHIONS - FIBRE



When your new sofa arrives, it's important to remember to take good care of the cushions too. Just like a pillow, fibre is a soft and comfortable filling which requires frequent plumping!

To help maintain the look and comfort, we recommend plumping cushions daily to restore air between the fibres and occasionally, remove your insert from its case to plump.

CUSHIONS - FOAM



Foam is a firmer and more supportive filling than fibre which relaxes with use. It's natural for the cushions to slowly soften and compress within the first six months, so making a conscious effort to plump and flip them from the beginning will

help to ensure their longevity and comfort for many years to come.

CUSHIONS - FEATHER WRAPPED FOAM



These cushions have a high-performance foam core for support with cushion recovery cased in a feather wrap for superior comfort. Although firmer when they first arrive, our feather cushions will soften

over time as the foam softens and air is pushed out.

Give them regular plumping to help redistribute the feathers and flip them over every couple of weeks. Occasionally remove your feather wrapped foam interiors from the case and plump them before returning them back to their case.

CUSHIONS - FEATHER AND ECO FIBRE



A 50/50 blend gives these cushions a superior level of comfort and support. Not only is the fibre filling an eco-friendly choice made from 100% recycled bottles - 50% of which is Prevented Ocean Plastic - but it has been scientifically

developed to provide firm, controlled and lasting support.

Like all of our cushion fillings, we recommend regular plumping and flipping them over to help maintain their softness and support.

SOFA GUARANTEE



Our 15-year guarantee covers our frames and springs but does not cover upholstery. Our guarantee also covers normal domestic use of your sofa but does not extend to commercial use. Please note, this guarantee is not offered on any ex display product.

FIRE SAFETY

Please note that the foam and fibre in our sofa cushions and the upholstery fabric is treated with fire-retardant chemicals. This can give our sofas a slight odour; but don't worry, this will dissipate after a few days of use and with good ventilation.

GENERAL SOFA CARE

- As we've mentioned, please position your new sofa away from direct sunlight, an open fire or radiator as this can lead to fading and damage of the fabric.
- Whether you're moving house or just fancy switching your sofa around, avoid dragging it as this can damage both the legs and your floors. Instead, safely lift your sofa into position.
- Regularly plumping and swapping reversible cushions around will help them to keep their shape and maintain comfort.
- Regularly giving your sofa a brush and a vacuum will help it looking as good as new for longer.
- Try to blot any spillages on your sofa straight away with a soft white cloth to avoid lasting damage. Contact a local professional upholstery cleaning company for any advice.
- Avoid contact with any household chemicals.
- Regularly check your sofa legs and tighten if necessary.
- Be careful of your clothing as belt buckles, studs and jewellery can all cause wear and tear to fabrics. Avoid sitting on your new sofa with heavily dyed clothing as dye can transfer from your clothing to the sofa.
- As comfy as your new sofa is, please don't sit on the arms or back!



UPHOLSTERY
CARE GUIDE

We hope you're pleased with your new sofa and that it's settling in nicely! To help prolong the life of your sofa or armchair, we've put together a few care tips to help ensure it remains looking its best for many years to come.

UPHOLSTERY CLEANING

We understand how much use your new sofa will receive, so we advise giving it a good vacuum with a soft brush attachment on a regular basis. Treating it to a professional upholstery cleaning session every 18 months or so will ensure it remains in tip top condition too. If you do happen to have any emergency spills, then contact a local professional cleaning company for advice. Please note, The Cotswold Company cannot be held accountable for any damage caused by a third party.

FABRICS

The majority of our fabrics are woven with natural fibres such as cotton/wool/linen and mixed with a synthetic fibre. This helps the fabric's performance and integrity. Fabric is absorbent. If you do get a spill then immediately dab with a damp, clean, white cloth, remembering not to rub the surface as this could damage the fabric.

Due to the production methods of our fabrics, there may be slight colour shade variations across different batches. We make every effort to ensure that our fabrics correspond as close to our swatches and products on display in our stores as possible. Try to avoid placing your new sofa in direct sunlight or near heat sources as this can lead to damage and fading.

DURATION

Accidental damage and accidental staining cover starts on the date of delivery of the item and lasts for five years. The plan will end if the item(s) is replaced following a successful claim, as detailed in the Terms & Conditions.

NATURAL/SYNTHETIC BLENDED FABRICS

These fabrics are perfect for relaxed and comfortable lounging. Due to the nature of the material's composition, you may find that these fabrics do crease over time, but we find this only adds to their charm and comfort. Because of the natural yarns in these fabrics, slubs may appear, this is a natural characteristic of this type of fabric.

PILE FABRICS

Our velvet fabrics are soft and delicate, so we recommend using a velvet brush or gentle steam to help erase any light marks. Getting your velvet sofa wet can damage its overall appearance, so avoid using damp cloths. Our velvet sofas are made from a cotton-blend for added durability and to give a non-shiny appearance. Please note, the velvet pile can compress over time, especially in high use areas. Due to the raised pile, marking, bruising and crushing is a natural occurrence of this fabric. Natural shading on your upholstery will occur due to the raised pile.

NATURAL FIBRE FABRICS

These natural fabrics are versatile, soft and timeless. Due to the nature of the material's composition, you may find that these fabrics do crease over time, but we find this only adds to their charm and comfort. Because of the natural yarns in these fabrics, slubs may appear, this is a natural characteristic of this type of fabric. You may also experience some pilling which can be easily removed with a de-bobbler.

AQUACLEAN FABRICS

Our Aquaclean fabric is the perfect choice for busy homes – allowing you to remove everyday household stains with water alone. Using a revolutionary technology, Aquaclean provides an innovative solution that effectively repels liquids and acts as a facilitator – making once difficult stains, like wine, mud, chocolate and ink to name but a few, more transferable from fabric to water. This simplifies the cleaning process and means stains can be removed more quickly, even after staining has occurred.

FOOTSTOOLS

Please avoid using our footstools as additional seating. Take care when opening and closing a storage footstool, and do not overload it.

LOOSE COVERS

Wonderfully versatile, loose covers are perfect for updating your sofa look. Due to the fire-retardant coating, we advise you have these professionally dry cleaned in situ, following which regular re-dressing will help to keep them looking ship-shape. When your loose covers first arrive, pop them straight on your sofa. Any creases should drop out after a few days.

LEGS

If you're placing your new sofa on a wooden floor, we advise using felt pads or castor cups to protect it. Similarly, when moving your sofa try to avoid dragging it as this can damage the legs and joints, and your floor too. Instead, lift the sofa from the base on either end, and gently position into place.

Damage to the sofa frame can occur on uneven surfaces, so be sure to place it on a level and solid surface; using felt pads if needed. Please double check the feet are in their correct position before sitting on it.

To help ensure your sofa feet continue to look as good as new, give them a dusting with a soft cloth and a mild wood-friendly detergent or polish every now and then. Please note – avoid using polish that contains silicone as this can dull the finish of the wood over time.

Once a month, we recommend you check that the feet of your sofa are tightly screwed in as this will help prevent any damage being done by loose fittings. Your sofa legs are made from 100% natural beech so they may exhibit different grains and patterns, this may cause slight variations in shade or colour.



[cotswoldco.com](https://www.cotswoldco.com)

Visit us in-store: Stow-on-the-Wold | Harrogate | Bath | Leamington Spa | Godalming
| Chelmsford | Norwich | Canterbury | Tunbridge Wells

Shop online at [cotswoldco.com](https://www.cotswoldco.com), or if you prefer, call us on 0333 200 1725