

Care Guide

Helping your new piece of furniture fit right in



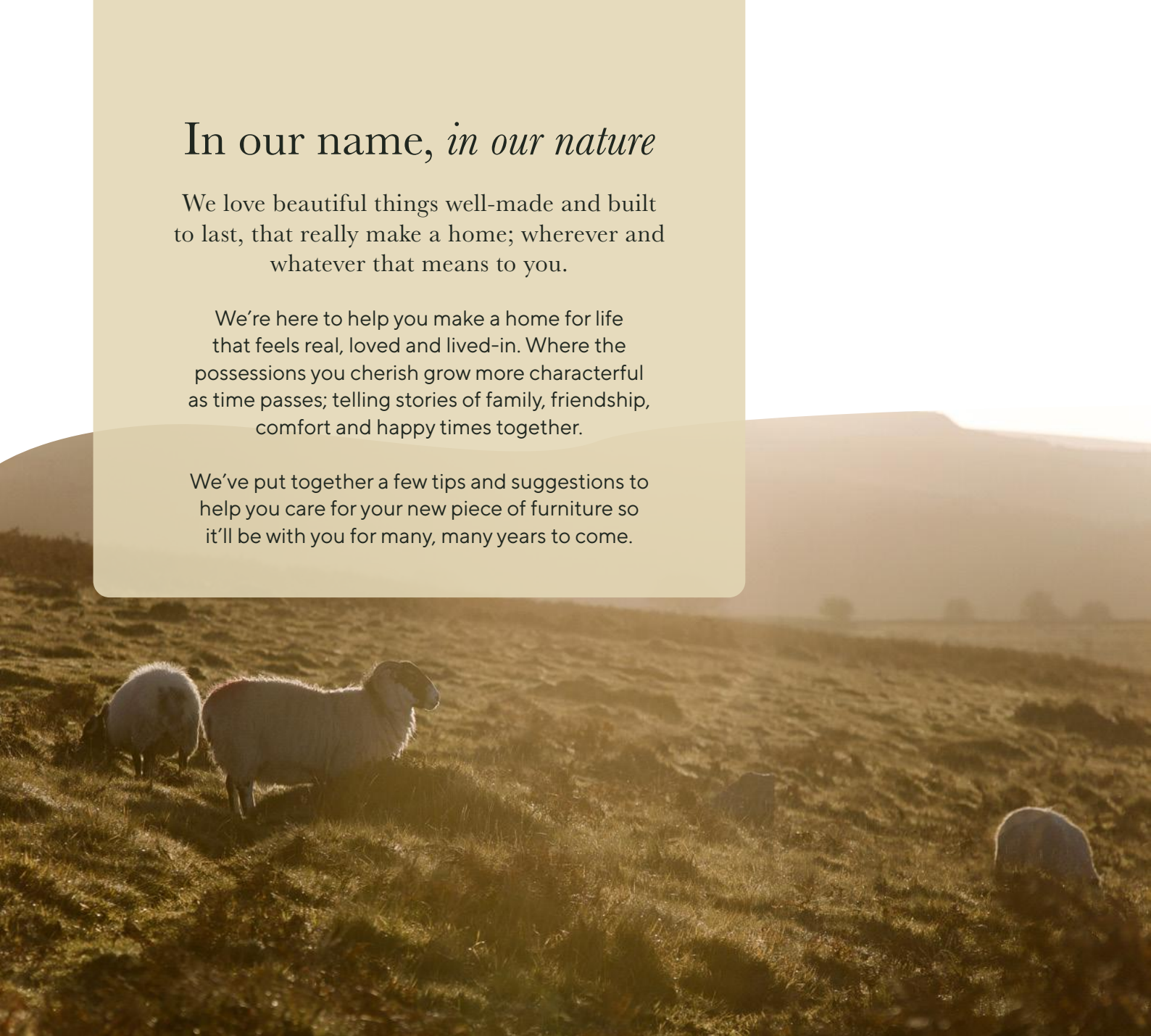
COTSWOLD
COMPANY

In our name, *in our nature*

We love beautiful things well-made and built to last, that really make a home; wherever and whatever that means to you.

We're here to help you make a home for life that feels real, loved and lived-in. Where the possessions you cherish grow more characterful as time passes; telling stories of family, friendship, comfort and happy times together.

We've put together a few tips and suggestions to help you care for your new piece of furniture so it'll be with you for many, many years to come.



When it first arrives

- ① Many items of furniture are very heavy and awkward to lift or move, so always ensure at least two people are available to help move such pieces. Please do not drag a piece of furniture as this will likely damage the product and your floor.
- ① If you are positioning your furniture against a wall, always leave a gap of approximately 25mm between the wall and the back of your furniture. This will not only help with air flow around your furniture and but protect your walls from unnecessary marks.
- ① For storage furniture, if the anti-tip strap and instructions are supplied, please ensure you follow the advice given and fit it securely.



Tips for caring for your furniture

NATURAL WOOD WHAT TO EXPECT

All of our wood furniture is made from responsibly sourced timber. As a natural material, your furniture will naturally change colour over its lifetime due to the effects of light, but this is just part of the ageing process. To help slow this down, please try to avoid direct sunlight. Acting as an accelerant, it causes colour fading of the exposed areas of furniture.

Please also ensure any objects or ornaments placed on the surfaces of the furniture are re-arranged regularly to allow an even ageing process of the surfaces and prevent patches of discolouration.

PREVENTION TIPS WHAT YOU CAN DO

As with all wooden items, an acceptable amount of movement may take place over time. Variations in humidity and temperature for example, may cause the wood to shrink or swell. To help avoid the extremes of this, please do not place your furniture near to any heat sources (such as radiators or heaters) or in excessive areas of moisture (such as air conditioning units or similar devices).

Hot items should never be placed directly on the surface of the furniture. Even for any items which are warm or may generate heat, suitable protection should be used to prevent damaging your furniture.

To prevent scratches, avoid placing sharp or abrasive objects on the surface of your furniture. Remember to always lift items when removing as dragging them across the surface may cause scratches.

All fittings should be checked regularly and re-tightened as necessary.

To maintain the easy sliding action of any drawers, a candle or a little beeswax can be rubbed on the runners to keep them operating smoothly.

The finish of your furniture can become damaged from prolonged contact with certain rubber and PVC based products including exercise/yoga balls, so please keep such items away from your furniture.





LOOKING AFTER YOUR FURNITURE

When cleaning or dusting always use a soft lint free clean dry cloth, ensuring there is no grit contained within the cloth. If a more thorough clean is needed, occasionally wipe your furniture with a soft cloth dampened with a mild detergent solution. Surfaces should then be thoroughly dried with a lint free cloth to prevent watermarks.

To maintain the surface finish, it is recommended that the furniture is cleaned and cared for regularly using a suitable furniture wax, polish or oil. Please ensure anything used is suitable for the finish of your furniture.

Never use any types of solvent-based or abrasive cleaning products or materials as these will score and damage the surface finish.

If the surface of your furniture has a wax or oil finish, it is important to periodically treat this using a suitable furniture wax or oil. This will help to protect and hydrate the wood whilst maintaining the appearance and durability of the finish.

WHAT HAPPENS IF?

If you have any spillages on the furniture's surface, please remove them quickly, particularly for any strongly coloured liquids such as tea, coffee or red wine. Use a blotting action rather than a circular motion to soak up the liquid, then clean appropriately as required.


If your furniture becomes stained, scratched, chipped, or suffers other damage, we recommend professional help is sought to help restore it.


If you require any additional information, replacement parts or have any queries please call our Customer Services team on 0333 200 1725 or e-mail us at aftercare@cotswoldco.com



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