

A photograph of two sheep in a grassy field during sunset. The sheep are in the foreground, one facing left and one facing right. The background shows a rolling hillside under a warm, golden sky. The overall mood is peaceful and natural.

# COTSWOLD

COMPANY

## THE BRITISH WOOL COLLECTION

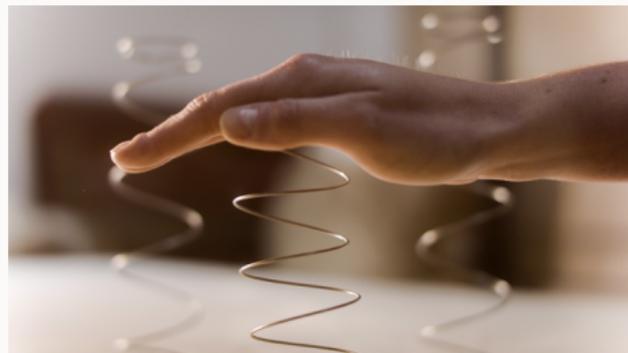
Mattress care guide and guarantee information

Our British Wool Collection blends thoughtfully chosen materials with the finest British wool, offering natural, enveloping softness. Handcrafted in the UK, each mattress showcases exceptional craftsmanship and enduring quality, providing lasting support, year after year.

As you step up in the collection from the Cotswold Classic Comfort to the Cotswold Ultra Comfort, you'll find additional pocket springs for extra support.

To help prolong the life of your mattress and maintain the quality of your sleep, we recommend the following care instructions.

If you require any additional information or have any queries please call our Customer Services team on 0333 200 1725 or email [customercare@cotswoldco.com](mailto:customercare@cotswoldco.com).



## How to care for your British Wool Collection mattress

- Once delivered, we recommend allowing your mattress to air and settle for several hours before use. It is also beneficial to let it breathe regularly, such as when changing your bedlinen
- During the first few months, we recommend rotating your mattress from head to foot every two weeks to allow the natural fillings to settle evenly and to maintain optimal comfort. Thereafter, a monthly rotation will help to ensure consistent wear and long-lasting support.
- Please note, all mattresses in this collection are single-sided and do not require flipping
- Please do not attempt to fold or bend your mattress as this may cause irreversible damage to the internal structure
- To clean, we recommend using a soft brush, as vacuuming, however gentle, can compromise the integrity of the materials
- We strongly recommend using a high-quality mattress protector to help protect the condition of your mattress against accidental spills or stains

# Your mattress comes with a 7-Year manufacturer's guarantee



We are pleased to offer a 7-year guarantee on all our British Wool Collection mattresses. Effective from the date of purchase, this guarantee offers added reassurance and ensures that, wherever possible, your mattress will be repaired should any issues arise that are covered within the guarantee terms.

Please note, this guarantee does not cover damage resulting from misuse, mishandling, or failure to follow the recommended care guidelines. It also excludes ex-display items, products purchased from The Cotswold Company Outlet store and any items exported outside of the UK.

To make a claim, please contact our Customer Services team on 0333 200 1725 or via email at [customer-care@cotswoldco](mailto:customer-care@cotswoldco).

[COTSWOLDCO.COM](http://COTSWOLDCO.COM)